

Appendix 3 - Schedule of Improvement Target Data for 2012/13

Ref:	Unit of Measure	Previous Year End Outturn	Target	Current Year End Outturn	RAG	Trend	Comment	Owner
ASSETS & TRANSPORTATION								
EEF 002ai - The percentage change in carbon dioxide emissions in the non domestic public building stock	%	7.19 reduction	5.00 reduction	5.57 increase	Red	Downturned	<p>The outturn for 2012/13 is an increase of 5.57% compared with a reduction of 7.19% achieved in 2011/12. The targeted 5% reduction was not achieved. It should be noted that the decrease of 12.68% originally reported for 2011/12 was incorrect due to inaccurate utility invoicing. The figures reported for this indicator are not weather corrected to take account of particularly cold years and therefore do not allow for a more accurate comparison. Whilst the absolute increase for 2012/13 is 5.57%, weather corrected the outturn would be a 2.66% reduction.</p> <p>Early indications for some of the other North Wales Councils estimate absolute increases of 10%+ on 2011/12, which indicates that FCC's interventions have had a positive effect in reducing emissions. Ongoing activities are taking place to improve performance and include the installation of energy efficient equipment and systems, Maintain Energy 'Be Responsible' campaign, rollout e-learning module to staff, and bridge link and energy Champion events.</p>	Will Pierce
IA3.1L1 - Increase average Standard Assessment Procedure rating in council housing stock	SAP Rating	66.70	68.00	70.96	Green	Improved	<p>Funding levered in from Welsh Government, Energy Company and other sources at the end of the CESP programme allowed us to insulate a greater number of council properties than anticipated this year. The heating programme was also accelerated, contributing to the reduction in energy bills for residents</p>	Will Pierce

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THS 007 - The percentage of adults aged 60 or over who hold a concessionary bus pass	%	76.25	78.00	81.10	Green	Improved	An influential factor for the increase in performance for this indicator may be the rising cost of fuel and people switching from private car use to using their free bus travel pass. Unfortunately, we wouldn't be able to evidence this. The Council have little control over the number of people who apply for bus passes each year. No additional advertisements other than the norm for the over 60 bus passes were published this year.	Katie Wilby
PLANNING								
PLA 004a - The percentage of major planning applications determined during the year within 13 weeks	%	29.31	39.00	40.63	Green	Improved	The numbers involved (62 applications)(21 within Q4) is less than 10% of the total applications determined. The fact that the target is set at below 50% recognises that most of the major applications are tied to the committee timetable and are often subject to Section 106 Obligations. These major applications are often also subject to extensive negotiation, often with amendments, resulting in a positive decision (49 granted, 13 refused), but out of time. The new WG indicators have dropped the 13 week period for the determination of major applications and in future these will be judged against the 8 week target which is applied to other applications. As a service, a decision will then need to be taken as to the priority to be given to speed of decision in relation to added value through negotiation and quality of development.	Glyn P Jones

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PLA 004b - The percentage of minor planning applications determined during the year within 8 weeks	%	53.15	65.00	47.38	Red	Downturned	There is increased monitoring and scrutiny on an individual officer basis being applied and providing the Cabinet Member with regular reports on the reasons why applications go beyond their decision time. Some of these reasons (e.g. long term sickness absence which began in Quarter 2 requiring re-allocation of work) are difficult to address, but other reasons are being addressed (e.g. we have established a regular liaison meeting with Legal Officers to establish the position on each Section 106 Obligation where instructions have been sent. We are also seeking to streamline the procedures involved with legal agreements, again to reduce any delays currently involved with these).	Glyn P Jones
PLA 005 - The percentage of enforcement cases resolved during the year within 12 weeks of receipt	%	73.12	75.00	63.33	Red	Downturned	Poor performance in Q3 reflected the large number of cases closed (189 cases closed in Q3 as opposed to 109 in Q4), including many long standing issues which were eventually signed off. In the context of cases subject to formal enforcement action, a liaison group has been established with Legal Officers and a shared database of these cases is regularly updated to ensure that cases are brought to a conclusion as expeditiously as possible.	Glyn P Jones
PUBLIC PROTECTION								
PPN 008i - The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year for Trading Standards	%	84.83	70.00	71.93	Green	Downturned	Monthly monitoring of new businesses and allocation of work is carried out to ensure the target is met.	Ian Vaughan-Evans

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PSR 007c - Of the Houses in Multiple Occupation known to the local authority, the percentage that are subject to enforcement activity at 31st March	%	0.00	2.00	2.13	Amber	Downturned	The service is working with landlords to ensure properties have the required standards and are serving enforcement notices where necessary.	Ian Vaughan-Evans
PSR 008 - The percentage of high risk private sector dwellings improved to an acceptable level	%	96.72	75.00	77.78	Green	Downturned	Commentary not provided	Ian Vaughan-Evans